

PROVIDER PARTNER RESOURCE

# Protocols & Client Materials

Program frameworks, candidate profiles, client journey guidance, and intake materials for MV BioHealth provider partners. Designed to help your practice launch quickly with a consistent, professional client experience.

TREATMENT COLLECTIONS

Program Frameworks

Four core program categories your practice can offer under the MV BioHealth partnership. Each framework outlines the ideal candidate, featured compounds, and client goals — final dosing and prescribing decisions are made by your supervising physicians.

Weight Loss & Metabolic

GLP-1 · FAT LOSS · METABOLIC · BODY COMPOSITION

IDEAL CANDIDATE

Adults seeking medically supervised weight loss, metabolic optimization, or support with plateaued results from diet and exercise alone.

CLIENT GOALS

Sustainable weight loss, improved metabolic markers, appetite regulation, and long-term body composition change.

FEATURED COMPOUNDS

|             |             |             |          |             |              |
|-------------|-------------|-------------|----------|-------------|--------------|
| SEMAGLUTIDE | TIRZEPATIDE | RETATRUTIDE | AOD-9604 | TESAMORELIN | LIPO-C + B12 |
|-------------|-------------|-------------|----------|-------------|--------------|

Health & Vitality

LONGEVITY · ENERGY · ANTI-AGING · CELLULAR HEALTH

IDEAL CANDIDATE

Clients focused on proactive aging, energy, cellular health, and recovery from cumulative wear rather than an acute condition.

CLIENT GOALS

Increased energy, improved sleep and skin quality, and long-term cellular and mitochondrial support.

FEATURED COMPOUNDS

|      |        |          |             |        |
|------|--------|----------|-------------|--------|
| NAD+ | GHK-CU | EPITALON | GLUTATHIONE | MOTS-C |
|------|--------|----------|-------------|--------|

TRT & HRT

HORMONAL OPTIMIZATION · TESTOSTERONE · ESTROGEN BALANCE

IDEAL CANDIDATE

Adults with symptoms or lab-confirmed markers of hormonal imbalance affecting energy, mood, libido, or body composition.

CLIENT GOALS

Restored hormonal balance, improved energy and libido, and preserved fertility/natural axis function where applicable.

FEATURED COMPOUNDS

|               |             |     |        |
|---------------|-------------|-----|--------|
| KISSPEPTIN-10 | GONADORELIN | HCG | PT-141 |
|---------------|-------------|-----|--------|

Recovery & Repair

TISSUE REPAIR · INFLAMMATION · PERFORMANCE

IDEAL CANDIDATE

Active clients or those recovering from injury, seeking support for tissue repair, inflammation, or recovery capacity.

CLIENT GOALS

Faster recovery, reduced inflammation, and improved tissue and joint resilience.

FEATURED COMPOUNDS

|         |        |        |     |      |
|---------|--------|--------|-----|------|
| BPC-157 | TB-500 | GHK-CU | KPV | DSIP |
|---------|--------|--------|-----|------|

STANDARD WORKFLOW

Client Journey

A consistent four-step journey to use across every program — this is the same framework featured on mvbiohealth.com, so client-facing messaging stays aligned with what prospects already expect.

01

Consultation

Review health history, goals, and relevant lab work with the client.

02

Protocol Design

Supervising physician designs a personalized protocol for the client's biology and goals.

03

Dispensing

Compounds sourced via accredited 503A/503B pharmacy partners, COA on every order.

04

Monitoring

Ongoing physician oversight with scheduled check-ins and adjustments as needed.

BEFORE THE FIRST VISIT

Client Intake Checklist

Core information to collect during intake, ahead of the physician consultation. This mirrors the fields in your MV BioHealth Intake & Tracking Platform.

- ✓ Full legal name, date of birth, and state of residence
- ✓ Preferred contact method (email, text, or both) and consent to be contacted
- ✓ Program of interest (Weight Loss, Health & Vitality, TRT & HRT, Recovery & Repair)
- ✓ Brief goals and relevant health history (full history taken by the physician)
- ✓ Current medications and known allergies
- ✓ Verbal telehealth consent, on file before scheduling the physician consultation

SUGGESTED CADENCE

Ongoing Monitoring Touchpoints

| MILESTONE | TOUCHPOINT                         | PURPOSE                                         |
|-----------|------------------------------------|-------------------------------------------------|
| Day 0     | Consultation & protocol design     | Establish baseline, goals, and initial protocol |
| Day 30    | Check-in (call, message, or visit) | Review early response, address questions        |
| Day 60-90 | Progress review + labs as directed | Assess progress, adjust protocol as needed      |
| Ongoing   | Monthly check-ins                  | Sustain engagement and monitor progress         |

**Note:** This document provides program frameworks and workflow guidance only. Specific dosing, titration, and prescribing decisions are made independently by each client's supervising licensed physician.

## FOR FRONT-DESK &amp; CARE TEAM USE

## Client-Facing Talking Points

Plain-language talking points your team can use when discussing MV BioHealth programs with prospective clients. These are educational, not prescriptive — always direct specific medical questions to the supervising physician.

### "How does the process work?"

"Every client starts with a consultation with one of our supervising physicians to review your health history and goals. From there, your physician designs a protocol personalized to you — nothing is one-size-fits-all. Your medications are sourced through accredited compounding pharmacies, and your physician stays involved through ongoing monitoring."

### "Is this safe / who's actually prescribing?"

"All clinical decisions — consultations, protocol design, and prescribing — are made by independent, licensed medical professionals. We're not replacing your doctor's judgment; we're giving you access to physicians who specialize in this kind of care, with consistent oversight throughout your program."

### "Where do the medications come from?"

"Your medications are compounded through accredited 503A and 503B pharmacy partners, with a Certificate of Analysis available for every order — so you know what you're getting matches what was prescribed."

### "What happens after I start?"

"You'll have scheduled check-ins with your care team — typically at 30 days, then again around 60–90 days — to review your progress and make any adjustments. You're never left to figure it out alone."

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